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Alarms, oh my!

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| **Across**  **3.** A high priority alarm indicating theft or vandalism.  **4.** One of our big accounts, dispatch first if multiple alarms! No video.  **5.** A device is experiencing some kind of malfunction.  **12.** One of our big accounts, call the call list then dispatch.  **15.** This alarm sounds the presence of odorless substance in the air. Evacuate the building!  **16.** Hope this comes in with your burg alarm!  **17.** A device is no longer being monitored.  **18.** A high priority alarm that is usually silent.  **19.** Someone is in need of medical attention.  **20.** Surveillance utilizing cameras.  **21.** A device used to keep an alarm system running during an outage is running low. | **Down**  **1.** An electrical, electronic, or mechanical device that serves to warn of danger by means of a sound or signal.  **2.** A fault in a phone line.  **6.** Highest priority alarm with immediate danger/loss of property.  **7.** Trivial signal that sometimes joins a burg.  **8.** One of our big accounts, has very specialized prompts for various alarms.  **9.** A high priority alarm that doubles as a means to disarm an alarm system.  **10.** System is not communicating on its primary line.  **11.** A specialized alarm type that requires extra training to handle and follows strict procedure.  **13.** A service in which regular video checks are done to a site in case of burglary/vandalism.  **14.** Word, phrase or code used to clear an alarm. |