|  |  |
| --- | --- |
| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

CISM

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  | 1 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 3 |  |  |
|  |  |  |  |  |  |  |  |  | 4 |  | 5 |  |  |  |  |  |  |  | 6 |
|  |  |  |  |  |  |  |  |  |  |  | 7 |  |  |  |  |  |  |  |  |
|  |  |  | 8 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 9 |  |  |  |  |  |  |  |  |  |  |  |  | 10 |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 11 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 12 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  | 13 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  | 14 |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

|  |  |
| --- | --- |
| **Across****2.** This is a sign of physical stress**7.** The fourth step in the SAFER model; teaching was to manage symptoms**9.** This is a sign of cognitive stress**11.** "\_\_\_\_\_\_\_\_\_\_\_\_" understanding; The third step of the SAFER model**12.** "\_\_\_\_\_\_\_\_\_\_\_\_\_" stress is what can happen when a person experiences multiple critical incidents over a long period of time**13.** What's said to CISM, stays with CISM**14.** emotional shock following a stressful event or a physical injury | **Down****1.** the psychological quality that allows some people to be knocked down by the adversities of life and come back at least as strong as before**3.** The first step in the SAFER model; help the person to feel safe**4.** The second step of the SAFER model; listen to reactions of the event**5.** This communication technique is used to identify the speaker’s feelings based on verbal and/or nonverbal cues**6.** The last step of the SAFER model; provide follow up with the Doc**8.** This is a sign of emotional stress**10.** This communication technique promotes speech without saying a word |