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| **Across**  **3.** (Two words) The psychological manipulation of people into performing actions or divulging confidential information. Also know as gaining their confidence.  **5.** E-mail address to report Cyber-Security concerns  **10.** Number of characters in KRGC Passwords  **11.** Hardware or software used in an attempt to block cyber attacks (word also used in fire prevention).  **13.** Abbreviations of a federal agency responsible for internet security by authority of the Data Security and Breach Notificatrion Act of 2015 (March 18, 2015)  **14.** The system that screens e-mail for possible problems.  **17.** The technique of sneeking in a security door behind someone who is authorized (Name also used to describe what is done before football games in the parking lot).  **18.** The backup type of token used to provide second part of Two-Factor-Authentication  **19.** Software that helps track passwords, and can generate passwords, or even enter them for you.  **20.** Way to look at email without openining it, but does let sender know it was viewed | **Down**  **1.** An internal webpage that allowes confidential postings, and communications  **2.** (TWO WORDS) What are rapid and regular network patching, internal firewalls, backups secured off-line, and dual factor authentication a part of?  **4.** Two-Factor-------  **6.** A fraudulent practice of sending emails purporting to be from reputable companies in order to induce individuals to reveal personal information,  **7.** E-mail name based on discusting meat product  **8.** Software that is designed to interfere with a computerʼs normal functioning and that can be used to commit cybercrime.  **9.** Best method to address unwanted links and emails  **12.** (TWO WORDS) When someone uses your personal informaton to obtain gain.  **15.** A Virus that encrypts your data and you have to pay to receive the encryption key.  **16.** The primary type of token KRGC uses to provide the second part of Two-Factor-Authentication |