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Ch.10 Floating Resorts: The Cruise Line Business

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| **Across****7.** Person on cruise ship who is responsible for providing quality food and beverage service**8.** Day when a cruise ship finishes one cruise and starts another?**10.** Deck that contains a cruise ship's main swimming pool. **11.** Second in command within hotel department and cruise ship's banker, info officer, human resources director, and complaint handler.**12.** Person on cruise ship responsible for the cleaning and general maintenance. | **Down****1.** Oversees staff responsible for managing a ship's entertainers, children's, counselors and guest activities.**2.** The Flag country where a cruise ship is registered and under whose laws it must operate. **3.** The person in charge of the cruise ship**4.** Captain's second in command and deputy**5.** Person on Cruise who runs the hotel division**6.** Shipboard equivalent of a kitchen **9.** Unit for measuring total cubic capacity of a cruise ship |

   Turnaround Day       Lido Deck       Ton       Galley       Captain       Chief Officer       Food and Beverage Manager       Hotel Manager       Cruise Director       purser       Chief housekeeper       Flag of convenience