Chapter 3: planning, organizing, & goal setting

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| S | H | G | Y | A | M | N | F | V | C | O | A | O | X | L | D | W | E | G | E | L | B | T | E |
| T | T | O | R | G | A | N | I | Z | I | N | G | O | W | P | N | B | X | K | O | B | E | S | M |
| R | R | Q | Q | C | L | H | U | N | I | T | Y | O | F | C | O | M | M | A | N | D | R | O | A |
| A | H | O | B | M | R | V | D | N | F | T | J | U | Q | R | N | L | J | K | M | A | U | O | N |
| T | U | S | D | S | P | G | S | H | U | G | M | R | X | U | O | C | D | B | K | N | V | J | A |
| E | W | R | E | S | I | S | T | A | N | C | E | T | O | C | H | A | N | G | E | E | H | H | G |
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| I | R | I | P | B | C | O | L | H | U | D | C | R | V | L | H | C | L | U | P | R | P | V | M |
| C | E | X | S | M | M | S | I | N | G | L | E | U | S | E | P | L | A | N | D | C | A | J | E |
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| L | C | I | Z | G | T | S | L | Y | L | E | G | S | Z | Z | P | U | G | E | O | N | N | T | T |
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| N | T | Q | E | F | H | U | Q | N | N | D | D | N | Q | O | N | F | T | U | Z | N | H | D | E |
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| N | C | F | M | F | P | Y | K | I | N | W | G | F | I | E | E | M | C | W | U | E | B | N | C |
| G | A | K | L | I | O | V | G | Q | G | F | U | C | A | C | U | W | H | N | M | N | R | G | E |
| J | L | M | I | N | T | J | T | I | N | C | T | O | W | A | Q | M | A | B | O | C | B | P | P |
| B | P | T | U | Z | X | Y | X | M | F | R | I | N | M | S | V | G | R | O | U | Y | U | L | T |
| H | A | G | U | Q | Y | F | L | Z | T | K | E | T | H | T | X | P | T | I | R | P | D | A | I |
| B | T | B | U | T | U | F | K | U | H | W | D | R | O | I | E | A | L | R | M | L | G | N | O |
| G | H | S | A | A | B | N | B | F | S | K | X | O | I | N | P | M | P | K | H | A | E | S | N |
| K | F | Q | K | E | X | P | Y | T | Z | V | S | L | B | G | M | X | N | V | N | N | T | X | D |

   Unity of command       Strategic planning       Standing plans       Span of control       Single use plan       Risk       Resistance to change       PERT       Planning       Organizing       Management by goals       Management by exception       Gantt chart       Forecasting       Critical path       Contingency plan       Budget