|  |  |
| --- | --- |
| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

Communication Skills

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1F |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  A |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  C |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  I |  |  |  |  |
|  |  |  | 2R |  |  |  |  |  |  |  |  |  |  |  |  A |  |  |  |  |
|  |  |  |  E |  |  |  | 3I |  |  |  |  |  |  |  |  L |  |  |  |  |
|  |  |  |  C |  |  |  |  N |  | 4M |  | 5C |  |  |  |  E |  |  |  |  |
|  |  |  |  E |  |  |  |  T |  |  E |  |  H |  |  |  |  X |  |  |  |  |
|  |  |  |  I |  |  | 6F |  E |  E |  D |  B |  A |  C |  K |  |  P |  | 7M |  |  |
|  |  |  |  V |  |  |  |  R |  |  I |  |  N |  |  |  |  R |  |  E |  |  |
|  |  | 8S |  E |  N |  D |  E |  R |  |  U |  | 9N |  O |  I |  S |  E |  |  S |  |  |
|  |  |  |  R |  |  |  |  U |  |  M |  |  E |  |  |  |  S |  |  S |  |  |
|  |  |  |  |  |  |  |  P |  |  |  |  L |  |  |  |  S |  |  A |  |  |
|  |  |  |  |  |  |  |  T |  | 10L |  I |  S |  T |  E |  N |  I |  N |  G |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  O |  |  E |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  N |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  S |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

|  |  |
| --- | --- |
| **Across****6.** How we know the message has been understood**8.** Person wanting to convey the message**9.** Something that gets in the way of the message being received**10.** An important element in all communications.  | **Down****1.** Something we do to show we are interested in the message**2.** The person for whom the message is intended**3.** Speaking when someone is talking**4.** The channel used to transmit a message**5.** Face to Face meetings; Email; Letters; Telephone: Examples of communication \_\_\_\_\_\_\_\_\_\_\_\_. **7.** Something you want to convey to another person |