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| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

Communication Skills

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| **Across**  **6.** How we know the message has been understood  **8.** Person wanting to convey the message  **9.** Something that gets in the way of the message being received  **10.** An important element in all communications. | **Down**  **1.** Something we do to show we are interested in the message  **2.** The person for whom the message is intended  **3.** Speaking when someone is talking  **4.** The channel used to transmit a message  **5.** Face to Face meetings; Email; Letters; Telephone: Examples of communication \_\_\_\_\_\_\_\_\_\_\_\_.  **7.** Something you want to convey to another person |