Customer Service

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| **Across**  **4.** There is no I in  **5.** to solve a problem you find a \_\_\_\_\_\_  **12.** The \_\_\_\_ before the storm  **13.** The act of giving hope or support to someone  **14.** settlement of differences  **15.** to provide  **16.** very concerned about the needs of others | **Down**  **1.** Lend a hand  **2.** The transfer of informaton  **3.** she was full of good \_\_\_\_  **6.** Hear with intention  **7.** What is a friendly relationship  **8.** Someone who pays for goods or services  **9.** To accept or tolerate delay  **10.** Greet every customer with a \_\_\_\_  **11.** to recieve input on one's opinion or experience |