|  |  |
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| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

Customer Service

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| **A** | E | L | **S** | **E** | **D** | **U** | **T** | **I** | **T** | **T** | **A** | **A** | O | F | G | F | H | J | Z | Y | U | O | Y |
| **P** | H | V | **M** | X | Z | **T** | T | X | A | J | T | **C** | **T** | **N** | **E** | **I** | **T** | **A** | **P** | U | E | H | F |
| **P** | E | Q | **I** | H | P | **N** | **T** | X | V | O | P | **K** | R | W | S | N | U | H | J | T | F | H | M |
| **R** | C | N | **L** | N | L | **A** | **H** | P | D | M | I | **N** | G | Y | T | **E** | **G** | D | F | D | Q | M | J |
| **O** | Z | F | **E** | A | S | **S** | **A** | W | I | H | W | **O** | M | J | O | **C** | **R** | T | B | F | B | V | R |
| **A** | S | N | T | T | Z | **A** | **N** | I | J | P | O | **W** | M | N | A | **I** | **E** | L | J | Q | U | K | Z |
| **C** | X | E | P | I | Y | **E** | **K** | P | D | Q | **P** | **L** | Q | H | M | **V** | **E** | E | W | Y | B | T | Y |
| **H** | V | L | W | G | T | **L** | **Y** | U | K | J | **R** | **E** | U | G | A | **R** | **T** | Z | C | F | G | I | **K** |
| F | W | N | I | **A** | W | **P** | **O** | T | W | V | **O** | **D** | X | Q | **M** | **E** | **I** | J | V | R | Q | **R** | N |
| E | O | I | K | L | **W** | S | **U** | P | V | R | **F** | **G** | Y | **S** | M | **S** | **N** | I | U | O | **O** | L | X |
| S | P | X | L | P | I | **A** | D | E | J | D | **E** | **E** | **A** | Y | A | **R** | **G** | J | G | **W** | J | X | L |
| A | G | Q | J | J | O | K | **R** | Q | X | E | **S** | **I** | H | L | T | **E** | T | J | **M** | C | Q | J | X |
| B | P | A | W | P | O | **L** | F | **E** | K | P | **S** | R | **R** | Y | N | **M** | L | **A** | U | X | X | T | U |
| S | O | R | M | C | **U** | H | N | N | A | **U** | **I** | S | **E** | S | B | **O** | **E** | V | Y | F | S | C | E |
| Y | L | D | B | **F** | F | C | N | B | **H** | C | **O** | U | **M** | X | L | **T** | U | A | G | Z | B | W | P |
| K | K | M | **P** | P | X | E | U | **T** | I | R | **N** | D | **O** | A | J | **S** | F | V | A | F | F | T | O |
| X | I | **L** | G | W | N | B | **N** | F | R | P | **A** | T | **T** | N | Y | **U** | N | L | G | K | A | B | R |
| C | **E** | U | C | W | X | **E** | S | J | W | J | **L** | Z | **S** | E | V | **C** | X | N | L | B | **C** | A | W |
| **H** | K | D | M | L | X | V | H | E | F | W | L | Q | **U** | X | Z | F | N | J | U | **A** | Q | I | U |
| R | D | O | X | W | R | X | X | I | G | W | G | N | **C** | D | N | F | M | K | **R** | M | Y | O | F |
| S | W | J | N | J | S | J | L | B | H | R | N | F | A | V | X | R | E | **I** | N | P | I | P | O |
| H | H | V | P | B | O | U | O | L | M | D | N | W | B | T | A | C | **N** | H | F | L | P | R | O |
| M | Z | B | P | Z | Y | **L** | **I** | **S** | **T** | **E** | **N** | K | U | J | T | **G** | **E** | **C** | **I** | **V** | **R** | **E** | **S** |
| I | H | H | E | J | K | R | J | L | H | R | D | P | Z | K | Z | T | B | S | C | O | G | G | C |

   Teamwork       Listen       Customer       Helpful       Thank you       Greeting       Aware       Enthusiasm       Acknowledge       Professional       Patient       Caring       Pleasant       Service       Attitude       Approach       Smile       Customer Service