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| **Across****2.** IF THE CUSTOMER DOES NOT ANY OTHER RESOLUTION WE CAN PROCESS A FULL...**3.** THIS WARRANTY COVERS SMALL AND LARGE APPLIANCES **5.** AT THE END OF EVERY CONTACT WE SHOULD**7.** WHEN JUST A PIECE IS DAMAGED/DEFECTIVE WE SHOULD OFFER...**9.** USE THE WIZARD TO FIND WHAT TYPE OF RESOLUTION **12.** IF NO PARTS ARE AVAILABLE WE SHOULD OFFER...**13.** ISSUE OCCURRED DURING SHIPPING**14.**  IF THE CUSTOMER IS WILLING TO KEEP THE ITEM WE CAN OFFER... | **Down****1.** CAT WILL BANNER AN ORDER IF THERE ARE...**4.** ISSUE OCCURRED DURING MANUFACTURING **6.** TO BETTER UNDERSTAND THE ISSUE WE SHOULD ASK FOR...**8.** THIS WARRANTY CAN BE ADDED UP TO 90-DAYS POST ORDER**10.** WHAT SPECIALIZED TEAM HELPS WITH MULTIPLE ORDER ISSUES?**11.** WAYFAIR HAS AN INTERNAL WARRANTY, HOW LONG IS THIS |