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| **Across**  **2.** IF THE CUSTOMER DOES NOT ANY OTHER RESOLUTION WE CAN PROCESS A FULL...  **3.** THIS WARRANTY COVERS SMALL AND LARGE APPLIANCES  **5.** AT THE END OF EVERY CONTACT WE SHOULD  **7.** WHEN JUST A PIECE IS DAMAGED/DEFECTIVE WE SHOULD OFFER...  **9.** USE THE WIZARD TO FIND WHAT TYPE OF RESOLUTION  **12.** IF NO PARTS ARE AVAILABLE WE SHOULD OFFER...  **13.** ISSUE OCCURRED DURING SHIPPING  **14.**  IF THE CUSTOMER IS WILLING TO KEEP THE ITEM WE CAN OFFER... | **Down**  **1.** CAT WILL BANNER AN ORDER IF THERE ARE...  **4.** ISSUE OCCURRED DURING MANUFACTURING  **6.** TO BETTER UNDERSTAND THE ISSUE WE SHOULD ASK FOR...  **8.** THIS WARRANTY CAN BE ADDED UP TO 90-DAYS POST ORDER  **10.** WHAT SPECIALIZED TEAM HELPS WITH MULTIPLE ORDER ISSUES?  **11.** WAYFAIR HAS AN INTERNAL WARRANTY, HOW LONG IS THIS |