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| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

Employment issues

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  |  |  |  |  |  |  |  |  |  | 1  Q | U | A | T | E | R | N | A | R | Y |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 2  N | E | G | O | T | I | A | T | I | O | N |  | 3  P |  | 4  M | E | D | I | A | T | I | O | N |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  | R |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | 5  U | N | E | M | P | L | O | Y | M | E | N | T |  | 6  E |  | 7  Q |  |  |  |  |  |  |
|  | 8  S |  |  |  |  |  |  |  |  |  |  |  |  | R |  |  |  |  |  |  | M |  | U |  |  |  |  |  |  |
|  | U |  |  |  |  | 9  L |  |  |  |  |  |  |  | A |  |  |  |  |  |  | P |  | I |  |  |  | 10  E |  |  |
|  | P |  | 11  T |  |  | A |  |  |  |  |  | 12  A | W | T | R | D |  |  |  |  | L |  | N |  |  |  | M |  | 13  W |
|  | E |  | E |  |  | B |  |  |  |  |  |  |  | A |  |  | 14  C |  |  |  | O |  | A |  | 15  C |  | P |  | O |
|  | R |  | R |  |  | O |  | 16  A | R | B | I | T | R | A | T | I | O | N |  |  | Y |  | R |  | O |  | L |  | R |
|  | A |  | T |  |  | U |  |  |  |  |  |  |  |  |  |  | N |  |  |  | E |  | Y |  | L |  | O |  | K |
|  | N |  | I |  | 17  G | R | I | E | V | A | N | C | E | P | R | O | C | E | D | U | R | E |  |  | L |  | Y |  | L |
|  | N |  | A |  |  | F |  |  |  |  |  |  |  |  |  |  | I |  |  |  |  |  |  |  | E |  | M |  | I |
|  | U |  | R |  |  | O |  |  |  |  |  |  |  | 18  E | M | P | L | O | Y | E | E |  |  |  | C |  | E |  | F |
|  | A |  | Y |  |  | R |  | 19  U |  |  |  |  |  |  |  |  | I |  |  |  |  |  |  |  | T |  | N |  | E |
|  | T |  | I |  |  | C |  | N |  |  | 20  R | E | D | U | N | D | A | N | C | Y |  |  | 21  P |  | I |  | T |  | B |
|  | I |  | N |  |  | E |  | F |  |  |  |  |  |  |  |  | T |  |  |  | 22  T |  | I |  | V |  | C |  | A |
|  | O |  | D |  |  |  | 23  P | A | R | T | I | C | I | P | A | T | I | O | N | R | A | T | E |  | E |  | O |  | L |
|  | N |  | U |  |  |  |  | I |  |  |  |  |  |  |  |  | O |  |  |  | X |  | C |  | W |  | N |  | A |
|  |  | 24  G | S | T |  |  |  | R |  |  |  | 25  L | O | A | D | I | N | G |  |  | E |  | E |  | A |  | T |  | N |
|  |  |  | T |  |  |  |  | D |  |  |  |  |  |  |  |  |  |  |  |  | S |  | W |  | N |  | R |  | C |
|  |  |  | R |  | 26  E | N | T | I | T | L | E | M | E | N | T | S |  |  |  |  |  |  | O |  | T |  | A |  | E |
|  |  |  | Y |  |  |  |  | S |  |  |  |  |  |  |  |  |  |  |  |  |  |  | R |  | S |  | C |  |  |
|  |  |  |  |  | 27  C | O | M | M | O | N | L | A | W | C | O | N | T | R | A | C | T |  | K |  |  |  | T |  |  |
|  |  |  |  |  |  |  |  | I |  |  |  |  |  |  |  |  |  |  |  |  |  |  | E |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | 28  S | E | C | O | N | D | A | R | Y | I | N | D | U | S | T | R | Y |  |  |  |  |  |
|  |  |  |  |  |  |  |  | S |  |  |  |  |  |  |  |  |  |  |  |  |  |  | S |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | 29  A | P | P | R | E | N | T | I | C | E | S | H | I | P |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | L |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  | 30  D | I | S | C | R | I | M | I | N | A | T | I | O | N |  |  |  |  |  |  |  |

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| **Across**  **1.** industry involved in the transfer and processing of information and knowledge  **2.** a method of resolving disputes where the parties involved discuss the issues in an attempt to reach a compromise  **4.** when a third party helps those involved in a dispute to reach a solution acceptable to both sides  **5.** when people are trying to find work but have so far been unsuccessful  **12.** a document that outlines an employee's minimum pay and conditions  **16.** when an independant body makes a final and binding decision on a dispute between two parties  **17.** a number of pre-determined steps that are followed to resolve a dispute  **18.** a person who works for a wage or salary  **20.** when a particular job a person is doing is no longer required to be performed, sometimes due to technological changes  **23.** the proportion of people aged 15 or over employed or actively looking for work  **24.** a broad based tax of 10% on the supply of most goods and services consumed in Australia  **25.**  extra pay to compensate casual employees for lack of entitlements  **26.** non-wage benefits such as annual leave or sick leave  **27.** when an employer and an individual employee negotiate contract covering pay and conditions  **28.** industry involved in turning raw materials into finished or semi-finished products  **29.** training and education in a trade  **30.**  treating a person less favourably because of factors such as gender, ethnicity, religion or disability | **Down**  **3.** proportion of normal full-time benefits relative to the number of hours worked  **6.** a person who hires workers  **7.** industry involved in providing domestic services  **8.** a way of saving so an employee has some money in retirement  **9.** people aged 15 and over who are either employed or unemployed  **10.** a legally binding, formal agreement between an employee and employer  **11.** industry involved in providing a service to others  **13.** achieving the right amount of time devoted to work and for personal life  **14.** similar to mediation except the conciliator can suggest possible solutions  **15.** goods and services that are for the use of the whole community  **19.** termination of employment that is considered to be harsh, unjust or unreasonable  **21.** people who are paid according to the number of items that produce  **22.** the part of our income taken by government to pay for collective goods and services |