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| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

Employment issues

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  |  |  |  |  |  |  |  |  |  | 1Q |  U |  A |  T |  E |  R |  N |  A |  R |  Y |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 2N |  E |  G |  O |  T |  I |  A |  T |  I |  O |  N |  | 3P |  | 4M |  E |  D |  I |  A |  T |  I |  O |  N |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  R |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | 5U |  N |  E |  M |  P |  L |  O |  Y |  M |  E |  N |  T |  | 6E |  | 7Q |  |  |  |  |  |  |
|  | 8S |  |  |  |  |  |  |  |  |  |  |  |  |  R |  |  |  |  |  |  |  M |  |  U |  |  |  |  |  |  |
|  |  U |  |  |  |  | 9L |  |  |  |  |  |  |  |  A |  |  |  |  |  |  |  P |  |  I |  |  |  | 10E |  |  |
|  |  P |  | 11T |  |  |  A |  |  |  |  |  | 12A |  W |  T |  R |  D |  |  |  |  |  L |  |  N |  |  |  |  M |  | 13W |
|  |  E |  |  E |  |  |  B |  |  |  |  |  |  |  |  A |  |  | 14C |  |  |  |  O |  |  A |  | 15C |  |  P |  |  O |
|  |  R |  |  R |  |  |  O |  | 16A |  R |  B |  I |  T |  R |  A |  T |  I |  O |  N |  |  |  Y |  |  R |  |  O |  |  L |  |  R |
|  |  A |  |  T |  |  |  U |  |  |  |  |  |  |  |  |  |  |  N |  |  |  |  E |  |  Y |  |  L |  |  O |  |  K |
|  |  N |  |  I |  | 17G |  R |  I |  E |  V |  A |  N |  C |  E |  P |  R |  O |  C |  E |  D |  U |  R |  E |  |  |  L |  |  Y |  |  L |
|  |  N |  |  A |  |  |  F |  |  |  |  |  |  |  |  |  |  |  I |  |  |  |  |  |  |  |  E |  |  M |  |  I |
|  |  U |  |  R |  |  |  O |  |  |  |  |  |  |  | 18E |  M |  P |  L |  O |  Y |  E |  E |  |  |  |  C |  |  E |  |  F |
|  |  A |  |  Y |  |  |  R |  | 19U |  |  |  |  |  |  |  |  |  I |  |  |  |  |  |  |  |  T |  |  N |  |  E |
|  |  T |  |  I |  |  |  C |  |  N |  |  | 20R |  E |  D |  U |  N |  D |  A |  N |  C |  Y |  |  | 21P |  |  I |  |  T |  |  B |
|  |  I |  |  N |  |  |  E |  |  F |  |  |  |  |  |  |  |  |  T |  |  |  | 22T |  |  I |  |  V |  |  C |  |  A |
|  |  O |  |  D |  |  |  | 23P |  A |  R |  T |  I |  C |  I |  P |  A |  T |  I |  O |  N |  R |  A |  T |  E |  |  E |  |  O |  |  L |
|  |  N |  |  U |  |  |  |  |  I |  |  |  |  |  |  |  |  |  O |  |  |  |  X |  |  C |  |  W |  |  N |  |  A |
|  |  | 24G |  S |  T |  |  |  |  R |  |  |  | 25L |  O |  A |  D |  I |  N |  G |  |  |  E |  |  E |  |  A |  |  T |  |  N |
|  |  |  |  T |  |  |  |  |  D |  |  |  |  |  |  |  |  |  |  |  |  |  S |  |  W |  |  N |  |  R |  |  C |
|  |  |  |  R |  | 26E |  N |  T |  I |  T |  L |  E |  M |  E |  N |  T |  S |  |  |  |  |  |  |  O |  |  T |  |  A |  |  E |
|  |  |  |  Y |  |  |  |  |  S |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  R |  |  S |  |  C |  |  |
|  |  |  |  |  | 27C |  O |  M |  M |  O |  N |  L |  A |  W |  C |  O |  N |  T |  R |  A |  C |  T |  |  K |  |  |  |  T |  |  |
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|  |  |  |  |  |  |  |  | 28S |  E |  C |  O |  N |  D |  A |  R |  Y |  I |  N |  D |  U |  S |  T |  R |  Y |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  S |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  S |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | 29A |  P |  P |  R |  E |  N |  T |  I |  C |  E |  S |  H |  I |  P |  |  |  |  |  |  |  |  |
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| **Across****1.** industry involved in the transfer and processing of information and knowledge**2.** a method of resolving disputes where the parties involved discuss the issues in an attempt to reach a compromise**4.** when a third party helps those involved in a dispute to reach a solution acceptable to both sides**5.** when people are trying to find work but have so far been unsuccessful**12.** a document that outlines an employee's minimum pay and conditions**16.** when an independant body makes a final and binding decision on a dispute between two parties**17.** a number of pre-determined steps that are followed to resolve a dispute**18.** a person who works for a wage or salary**20.** when a particular job a person is doing is no longer required to be performed, sometimes due to technological changes**23.** the proportion of people aged 15 or over employed or actively looking for work**24.** a broad based tax of 10% on the supply of most goods and services consumed in Australia **25.**  extra pay to compensate casual employees for lack of entitlements**26.** non-wage benefits such as annual leave or sick leave**27.** when an employer and an individual employee negotiate contract covering pay and conditions**28.** industry involved in turning raw materials into finished or semi-finished products**29.** training and education in a trade **30.**  treating a person less favourably because of factors such as gender, ethnicity, religion or disability | **Down****3.** proportion of normal full-time benefits relative to the number of hours worked**6.** a person who hires workers**7.** industry involved in providing domestic services**8.** a way of saving so an employee has some money in retirement**9.** people aged 15 and over who are either employed or unemployed**10.** a legally binding, formal agreement between an employee and employer**11.** industry involved in providing a service to others**13.** achieving the right amount of time devoted to work and for personal life**14.** similar to mediation except the conciliator can suggest possible solutions**15.** goods and services that are for the use of the whole community**19.** termination of employment that is considered to be harsh, unjust or unreasonable**21.** people who are paid according to the number of items that produce**22.** the part of our income taken by government to pay for collective goods and services |