Get to Know HROO

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| **Across**  **2.** Office who handles HRIS, Resources, Training, Consultation and Quality  **5.** What does the "c" in HRMACS stand for?  **7.** Who grants DEO's authority to announce?  **11.** Type of employees ERS works with  **12.** HROO team sounds like a police team  **14.** The Front Office services \_\_\_\_\_\_\_\_\_ and \_\_\_\_\_\_\_\_\_\_\_customers  **15.** Form known for use in classifications  **16.** SSU who classifies jobs  **18.** Biggest project for ER/LR beginning in Sept each year  **20.** This team will strategically guide our customers | **Down**  **1.** Office who services VA department level staff  **3.** SSU who handles discipline and unions  **4.** R&S does this in addition to recruitment  **6.** SBO will be a \_\_\_\_\_\_\_ between the customers and SSUs  **8.** SSU who announces jobs  **9.** SWAT provides services to any \_\_\_\_\_ entity  **10.** Type of jobs DEO announces  **13.** SSU where reasonable accommodations are worked  **17.** One could say they are "delegated" to "examine" applicants  **19.** The HROO office with the largest customer base |