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| **Across****1.** The action of leading a person or a group of people**4.** Your beliefs, making your own choices**9.** Expresses denial, disagreement or refusal**11.** Customer who is directly connected to an organiztion**12.** Deceiftfulness shown in someones character or behavior**13.** Fully developed physically**14.** Constructive quality or attribute**15.** It's alwaysdoing what is right, not compromising your values**16.** The use of persuasion, influence, or intimidation to make someone do something | **Down****2.** Someone who signs a check, pays our employer, and ultimately makes our paycheck possible**3.** The way in which one acts or conducts oneself or others**5.** A person who tells lies**6.** Being truthful, not lying, cheating or stealing **7.** Respecting your peers, doing what is right, adapting to the situation**8.** The desire to do somethning especially something wrong or unwise **10.** Settled way of thinking or feeling |