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Hospitality and Tourism Chapter 10 Vocabulary

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| **Across****1.** A large building designed specifically to hold large meetings, conventions, and trade shows.**7.** The whole idea of the lodging property or chain.**10.** Consists of breakfast foods that do not need to be cooked.**15.** Provides the highest level of amenities, service, room furnishings, public spaces, and technology.**18.** A place that provides entertainment, recreation, and relaxation for vacationers.**19.** Caters to the vacationer or leisure traveler.**20.** A hotel accommodation that consists of more than one room.**22.** A hotel staff member who helps guests make arrangements.**23.** Is large and provides many services.**24.** A private home offering one or more guest rooms.**25.** Offers a medium level of service and midrange price.**26.** Focuses on charging lower prices, which it is able to do by providing fewer services than a full-service hotel. | **Down****2.** Another way of saying 'Referral System'**3.** The price actually charged to a guest for one night's lodging.**4.** An inexpensive place to stay where sleeping rooms, bathrooms, and kitchen facilities are shared.**5.** Includes a variety of accommodations that provide less personal service than a full-service hotel, but more than a motel.**6.** An exhibit during which people show the goods and services they have to sell.**8.** Designed to provide for the special needs of conventions and trade shows**9.** A group of independent hotels that creates a central office for reservations and marketing.**11.** The official rate for one night's lodging at a lodging property.**12.** A lodging facility where 60% or more of the total occupancy is generated by conferences.**13.** Another way of saying 'Referral System', plural is Consortia.**14.** Have the lowest rates and least amount of service.**16.** The day-to-day running of the hotel.**17.** A room rate that includes meals.**21.** The space where a trade show is held |