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IS crossword

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| **Across**  **3.** vital software for using internet sites  **5.** acrobat reader is essential  **10.** shortcuts to sites that you visit regularly  **12.** electronic, not through the letter box  **13.** find information  **14.** good for producing charts and graphs  **15.** only do this if you dont want a file | **Down**  **1.** unique address of a file on internet  **2.** worth trying when you get stuck  **4.** letters and numbers  **6.** physical component of the computer system  **7.** network maintained by a company that is only avalible to its staff or users  **8.** system or software utility designed to stop unauthorized access to a private network  **9.** approximately a billion bytes  **11.** not connected |