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| **Across****3.** vital software for using internet sites**5.** acrobat reader is essential**10.** shortcuts to sites that you visit regularly**12.** electronic, not through the letter box**13.** find information**14.** good for producing charts and graphs**15.** only do this if you dont want a file | **Down****1.** unique address of a file on internet**2.** worth trying when you get stuck**4.** letters and numbers**6.** physical component of the computer system**7.** network maintained by a company that is only avalible to its staff or users**8.** system or software utility designed to stop unauthorized access to a private network**9.** approximately a billion bytes**11.** not connected |