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Independent Living Services

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| **Across**  **3.** Independent regulator for all health and social care services in England?  **6.** What does the R in SCREW represent?  **7.** You need to keep this regularly updated so that they are an accurate record of the support provided.  **11.** All Care Plans must be - what?  **12.** One of the six principles of safeguarding?  **13.** One of the Optalis values?  **14.** Medication that isn’t taken regularly?  **15.** Something we would need to complete to reduce a risk? | **Down**  **1.** What should we ensure our customers have everyday in all aspects of their lives?  **2.** What word does the E in KLOE represent?  **4.** Who do you contact in an emergency outside of office hours?  **5.** If someone is injured at work you would complete what form?  **8.** You should always get this before supporting with medication or personal care?  **9.** In Care and Support it’s important to promote - what?  **10.** You should always write in what colour when completing records? |