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Knowledge Article 1806

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| **Across****3.** To \_\_\_\_\_\_\_ Support**7.** Stay on the line with \_\_\_\_\_\_\_/provider**8.** Conduct a warm**10.** Ensure to offer further | **Down****1.** Call from hospitals or**2.** Hold time may**4.** Provide \_\_\_\_\_\_ number to hospital/provider**5.** Use script from \_\_\_\_\_ 1806 (abbr.)**6.** Follow KA 1417 to \_\_\_\_\_\_ transfer the call**9.** Select option |