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| **Across****5.** The Servus Mastercard® Call Centre is available to assist \_\_\_\_\_\_**6.** the Servus Mastercard request form must be sent to \_\_\_\_ every time a members address is changed**7.** a credit card offers members Exclusive Mastercard® offers and VIP experiences worldwide, and includes a cashback feature. This card is not eligible as a cash secured product.**9.** per \_\_\_\_\_\_\_\_ requirements, all applications, personal and/or business information must be verified/updated in Captivation and Credit Path prior to completing a Mastercard credit card application**11.** Servus Mastercard rewards program **13.** credit card staff \_\_\_\_\_ allows employees to view a members mastercard balance & transactions using their party ID**14.** 6 digit number used to look up members Mastercard information **15.** a credit card has an interest rate of 11.99% but does not offer the Servus Circle Rewards™ option.**16.** Mastercard® cardholders will receive the benefit of \_\_\_\_\_\_\_\_\_ in the event of Unauthorized Use of their card or account, subject to certain conditions.**17.** a credit card is perfect if one simply wants credit without any extra features. Servus Circle Rewards™ points are automatically accumulated with this card, but at half the rate of other cards | **Down****1.** employee mastercard applications can be made in branch or by \_\_\_\_\_\_\_ (EFS)**2.** If a member reports a blocked card due to fraud alert to the branch, encourage him/her to contact the \_\_\_\_\_\_\_\_\_**3.** The primary account holder may initiate \_\_\_\_\_ via 'Servus Mastercard Online' or Servus Circle Rewards™ which will enable authorized user(s) to redeem points.**4.** Servus Mastercard® credit cards are accepted worldwide with the exception of those countries that may be \_\_\_\_\_ and/or considered high risk.**8.** Servus circle rewards is powered by \_\_\_\_\_\_, a rewards management platform that also provides services for many other rewards programs**10.** \_\_\_\_\_\_\_ is a set of security standards designed to ensure that ALL companies that accept, process, store or transmit credit card information maintain a secure environment.**12.** credit card offers an outstanding set of features, and it is the perfect card for those who require a higher credit limit and the added security of an extensive travel package. |