|  |  |
| --- | --- |
| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

Phone Troubleshooting

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| C | C | W | R | T | L | R | P | R | O | V | I | S | I | O | N | I | N | G | A | Y | P | H | I |
| E | G | C | J | W | S | S | C | U | G | L | A | Y | S | A | O | A | I | V | S | F | M | Y | D |
| E | X | L | O | E | M | M | W | N | G | O | F | U | L | M | P | E | T | N | Y | C | J | A | A |
| C | B | Q | N | Y | D | K | L | G | P | X | K | J | V | R | T | M | U | E | U | C | H | L | A |
| C | M | M | R | S | S | B | X | A | T | V | J | V | A | R | Z | C | R | J | M | Q | P | U | E |
| D | G | Y | R | N | W | R | J | W | N | E | T | W | O | R | K | S | H | R | X | D | H | S | T |
| V | L | M | V | H | G | D | M | Z | X | L | I | M | X | E | V | O | T | Q | I | N | J | H | A |
| S | Q | C | T | R | O | U | B | L | E | S | H | O | O | T | I | N | G | N | A | D | O | A | T |
| P | W | I | E | Y | R | E | T | T | A | B | Z | L | Y | Q | X | M | P | R | X | E | G | I | S |
| Q | O | D | J | T | E | N | W | R | G | C | M | G | V | U | V | R | D | P | H | A | Y | I | E |
| M | Y | E | W | P | I | T | H | G | V | I | W | G | K | L | O | V | S | X | G | T | C | A | N |
| V | S | M | G | W | V | I | Z | L | K | P | H | Q | R | G | S | S | E | B | D | I | W | L | I |
| O | R | E | C | M | Y | R | Z | A | C | I | P | L | R | L | J | D | T | J | N | V | H | P | L |
| I | O | L | J | A | C | P | M | U | M | D | F | E | O | N | F | N | A | C | I | A | E | Z | P |
| P | Z | B | W | F | T | T | C | S | M | Y | S | O | E | M | L | A | T | H | S | T | C | E | N |
| H | P | A | J | P | X | D | W | U | C | S | T | G | K | V | J | M | S | B | W | E | E | Z | R |
| S | C | C | R | W | Z | I | Y | O | Z | R | A | G | U | D | Z | M | M | H | J | H | B | Z | L |
| U | F | F | F | I | T | Y | F | Y | E | T | E | F | W | I | F | O | C | V | G | L | Z | J | E |
| A | O | S | H | C | J | Y | H | P | U | S | Q | N | X | E | B | C | C | E | R | M | P | R | M |
| J | K | G | H | W | X | P | U | O | S | R | Y | N | O | H | P | E | L | E | T | A | N | H | C |
| M | O | I | Z | D | N | S | I | L | Y | S | J | N | W | B | U | K | K | P | C | D | D | J | H |
| N | Z | P | L | N | I | A | K | U | B | A | N | C | I | T | A | T | S | S | O | N | P | B | T |
| A | U | S | L | E | P | A | W | S | E | K | A | F | H | R | E | H | V | M | D | R | Z | B | B |
| N | N | O | B | E | Z | U | F | T | V | K | O | H | T | V | Y | E | O | R | Q | E | T | N | H |

   Outage       Troubleshooting       Static       Cablemedic       Line State       Telephony       Battery       In progress       Fake Swap       CM State       DMS       Port       Meta       Switch       Deativate       USHA       Supertools       Commands       Provisioning       LPIC       PIC       Networks       FTTC       VOIP       HFC