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QCC Crossword

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| **Across****8.** The other word for Quality**12.** Corrective action is taken in this phase**13.** Tool used for planning and scheduling activities**14.** Collaborative effort of a team to achieve a common goal or to complete a task **15.** This is a mojor component of any case study**16.** Tool used for finding the root cause of a problem | **Down****1.** A group of workers who do the same or similar work, who meet regularly to identify, analyze and solve work-related problems**2.** This country started the concept of Quality Control Circles **3.** A chart that show the frequency of a cause of a problem occurring using the height of the bar as an indicator**4.** PDCA framework was developed by him**5.** Method for generating ideas to solve a design problem**6.** Framework used to execute case studies**7.** This tool is used during the ACT phase**9.** Who invented Cause & Effect diagram**10.** Data collection tool**11.** Implementing strategies is done in this phase of PDCA |