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QCC Crossword

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| **Across**  **8.** The other word for Quality  **12.** Corrective action is taken in this phase  **13.** Tool used for planning and scheduling activities  **14.** Collaborative effort of a team to achieve a common goal or to complete a task  **15.** This is a mojor component of any case study  **16.** Tool used for finding the root cause of a problem | **Down**  **1.** A group of workers who do the same or similar work, who meet regularly to identify, analyze and solve work-related problems  **2.** This country started the concept of Quality Control Circles  **3.** A chart that show the frequency of a cause of a problem occurring using the height of the bar as an indicator  **4.** PDCA framework was developed by him  **5.** Method for generating ideas to solve a design problem  **6.** Framework used to execute case studies  **7.** This tool is used during the ACT phase  **9.** Who invented Cause & Effect diagram  **10.** Data collection tool  **11.** Implementing strategies is done in this phase of PDCA |