Soft Skills

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| **Across****3.** The ability to assess and initiate things independently**7.** The most important thing you can do during a critical conversation is to not pass**10.** Hard skills get you the job but soft skills will help you**11.** Intense and eager enjoyment, interest or approval**12.** Studies have shown that more than half of communication is conveyed through? | **Down****1.** The action of leading a group of people or an organization**2.** The imparting or exchanging of information or news**4.** The competence or skill expected of a professional**5.** Employees that organize their time well are able to effectively**6.** The ability to make decisions quickly and effectively**8.** The combined action of a group of people especially when effective and efficient.**9.** When someone is speaking instead of thinking of your response you should be... |