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Use the Clues & Hints to complete the Crossword Puzzle below.

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| **Across**  **1.** A lead that has been qualified to potentially work with TIVA  **9.** The rate a company pays to a staffing agency for services  **10.** This term is used to reference old or outdated parts of the business. For example, "\_\_\_\_" Sheridan or, "\_\_\_\_" Emcare  **13.** Term referring to short time physician coverage  **16.** The acronym for the process of obtaining a Clinician's credentials directly from the original or primary source  **17.** This is the name of the system TIVA Dallas uses to manage and house all Clinician's files  **19.** A daily allowance for expenses given to a provider  **20.** An internal system that TIVA credentialing team uses to house clinician’s application forms  **22.** The process of assessing, verifying, maintenance of physician’s files  **24.** They are responsible for coordinating all aspects of the credentialing process at a hospital  **25.** A candidate that has been submitted by a recruiter and presented to the client by the account manager | **Down**  **2.** Number of patients seen in any healthcare facility  **3.** The acronym for the web app that contains information on medical malpractice payments and certain adverse actions  **4.** When a physician receives permission to practice a certain set of procedures at a hospital, he/she has received what?  **5.** Process after a recruiter sends a presentation to an Account Manager and the Account Manager clears the clinician by checking if they are an "available" clinician  **6.** A number assigned to a health care provider by the US Drug Enforcement Administration allowing them to write prescriptions  **7.** This is established when a recruiter has made two way contact with that Clinician within the past 60 days  **8.** This is the name of the system TIVA Plantation uses to manage and house all Clinician's files  **11.** The period of medical training in the US and Canada that physician may undertake after completing a specialty training program  **12.** This is the name of the web application used to house a Clinician's References  **14.** A way for recruiters to show where we find our candidates through different platforms  **15.** Physician who practices medicine which is centered on a more holistic view of medicine in which the focus is on seeing the patient as a “whole person"  **18.** A prospective clinician  **21.** An application done internally  **23.** The acronym for the form that Recruiters use to initiate TIVA's internal credentialing process |