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VR CHAPTER 8-

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| **Across****2.** questions that provide definitive information**6.** body language **7.** communication \_\_\_\_\_\_\_\_ occur daily**9.** most important part of communication particulary therapeutic**14.** when the reciever sends back a message it is called**16.** everyone feels this way **18.** patient behavior such as smoking is limited value to the patient with lung cancer**19.** situation, background, assessment, recommendation**20.** trained to communicate in bullet points, providing key information**21.** first component you need for effective communication**22.** the spoken word is  | **Down****1.** talking in medical terms**3.** \_\_\_\_ \_\_\_\_\_ communication is where you the sender control situation**4.** when you have a sender, message, method,receiver, and feed back is**5.** pushing for information is **8.** telling a patient what they should choose**10.** making fun of **11.** written or spoken word**12.** these questions require a specific answer**13.** stating everything will be ok is**15.**  questions where the patient responds in a way most meaningful to him or her**17.** time needed to learn, recieve explantions from instructors, or follow staff orders |