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| **Across**  **2.** Who is the Center of the Universe?  **6.** \_\_\_\_should be repeated in 2-4 weeks  **7.** Do you get commission for online salon product orders?  **11.** \_\_\_\_ Hair cuts are recommened to be rebooked in 2-3 weeks  **12.** We should rebook a \_\_\_\_\_ for 6 weeks later to trim  **13.** To insure good customer servcie, lunches and breaks must be\_\_\_.  **14.** Short hair \_\_\_\_\_ should be rebooked in 12 weeks  **15.** What other service is recommended for 2-3 weeks? | **Down**  **1.** What percent of walk in salon retail do you earn?  **3.** What tool helps to rebook at the stations?  **4.** This starts September 15  **5.** Each of us has a $25 weekly \_\_\_\_goal.  **8.** The salon phone gets answered by the \_\_\_\_ring.  **9.** Rebooking should be discussed prior to going to the  **10.** If we cannot accomodate a walkin, we offer a \_\_\_\_appointment |