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Week 1 Review

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| 5  S | A | L | E | S | F | O | R | C | E |  | 6  N |  |  |  |
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| **Across**  **3.** Defines which care plan should be applied to the patient  **5.** The system that is replacing our CRM  **9.** Something that needs to be done by a user  **11.** A set tasks like emails, calls and needed interactions that will be prepopulated based on therapy type | **Down**  **1.** Used to track problems and or questions from client and can be assigned to a resource.  **2.** This contains a posology  **4.** Where you see a quick summary of data from multiple reports at once  **6.** The field that will contain client charting  **7.** This is where you find Patients + Doctors + Hospitals  **8.** Allows you to search for any object  **10.** Where do you find contact relations and quotes  **12.** The first thing you must do for Salesforce |