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Xfinity Genuis Updates

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| **Across**  **2.** Customer will now receive a reminder email when this is going to expire  **5.** The app that allows you two swap out up to 2 RNG150 on screen  **7.** App that views Comcast alerts  **12.**  A way to express your feedback monthly  **13.** Previously non customers could use this to create emails to use our.com. We no longer provide this service  **14.** The customer that is most likely to leave at any time  **15.** Adding preferred email to the account | **Down**  **1.** Disrupts our customers services and over the air communications  **3.** Previously non customers could use this to create emails to use our.com. We no longer provide this service  **4.** New 2017 prices begin Dec 18  **6.** This apps launch has been delayed until further notice that lets you view video  **8.** The customers’ ability to learn how to do many Xfinity things ono their own  **9.** As of Dec 31st these customers can no longer use their old .net and must migrate to comcast.net  **10.** The customer most likely to recommend Comcast to family and friends  **11.** The customer most likely to take a promotion with another company if offered |