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chapter 6

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| **Across****4.** the time that it takes a party to eat a meal, pay their bill and leave the reataurant**8.** top manager in a restaurant or hotel kitchen**12.** a computerized system for recording an order at the place where the order is taken**14.** a special area equipped with heat lamps to keep the food hot until served**16.** member of the culinary staff who gets the orders from the servers, gives them to the station chefs or line cooks, then checks the orders before they are picked up**17.** a person who prepares food for eating**18.** related to kitchens and cooking**19.** top manager in the kitchen of a unit of a chain restaurant **22.** a promise to hold something for a customer until the customer needs it | **Down****1.** the process of finding seats for customers in a restaurant**2.** responsible for set up of tables, clearing of dirty dishes, and resetting the tables**3.** the process of taking a reservation**5.** reduces long waits for a table**6.** responsible for everything that happens in the front of the house**7.** profesional cook**9.** making more reservations than there are tables**10.** has the responsible of operating the dishwashing machine**11.** customers are seated on a first come, first serve basis**13.** supervises the dish washing, pot washing, and clean up**15.** second in command in the kitchen**20.** customers who arrive at a restaurant but have not made a reservation**21.** the people in a restaurant who serve customers |