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chapter 6

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| **Across**  **4.** the time that it takes a party to eat a meal, pay their bill and leave the reataurant  **8.** top manager in a restaurant or hotel kitchen  **12.** a computerized system for recording an order at the place where the order is taken  **14.** a special area equipped with heat lamps to keep the food hot until served  **16.** member of the culinary staff who gets the orders from the servers, gives them to the station chefs or line cooks, then checks the orders before they are picked up  **17.** a person who prepares food for eating  **18.** related to kitchens and cooking  **19.** top manager in the kitchen of a unit of a chain restaurant  **22.** a promise to hold something for a customer until the customer needs it | **Down**  **1.** the process of finding seats for customers in a restaurant  **2.** responsible for set up of tables, clearing of dirty dishes, and resetting the tables  **3.** the process of taking a reservation  **5.** reduces long waits for a table  **6.** responsible for everything that happens in the front of the house  **7.** profesional cook  **9.** making more reservations than there are tables  **10.** has the responsible of operating the dishwashing machine  **11.** customers are seated on a first come, first serve basis  **13.** supervises the dish washing, pot washing, and clean up  **15.** second in command in the kitchen  **20.** customers who arrive at a restaurant but have not made a reservation  **21.** the people in a restaurant who serve customers |