|  |  |
| --- | --- |
| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

customer service

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| N | H | F | S | W | P | R | U | N | D | E | R | S | T | A | N | D | I | N | G | M | N | B | C |
| R | U | A | P | X | T | C | G | L | M | D | P | H | C | O | M | P | L | A | I | N | T | S | V |
| L | X | S | R | H | C | O | A | A | S | P | E | C | I | A | L | N | E | E | D | S | Q | I | H |
| K | Y | T | S | S | B | P | H | N | Y | S | N | Q | X | Y | G | L | G | H | W | V | W | S | Y |
| M | P | H | R | M | B | J | H | O | J | J | M | B | O | O | D | U | P | V | H | H | J | H | X |
| R | F | J | E | F | N | G | G | I | K | O | M | E | O | Z | D | Y | S | M | O | W | U | S | E |
| E | W | E | D | H | T | O | W | S | C | S | S | L | S | Q | B | D | A | N | A | N | J | V | M |
| T | P | C | L | M | S | G | L | S | A | S | Q | I | V | Q | F | A | O | J | X | J | A | N | A |
| I | V | X | O | C | E | Y | S | E | B | Z | P | E | N | C | W | R | Z | N | W | H | N | Y | E |
| L | B | O | H | Z | N | A | W | F | D | A | W | V | X | P | L | W | I | T | J | S | M | O | S |
| O | S | H | E | U | O | W | C | O | E | E | D | E | C | N | E | L | L | E | C | X | E | L | U |
| P | W | E | K | Q | H | H | Y | R | E | I | S | K | V | A | P | B | L | U | N | U | S | X | I |
| U | L | H | A | G | R | Q | V | P | F | F | I | U | W | R | Y | H | L | G | X | D | H | Z | H |
| S | E | C | T | R | P | X | I | Q | P | C | U | S | T | O | M | E | R | F | E | X | L | K | F |
| Q | I | U | S | R | X | Y | D | B | V | W | P | T | T | G | E | Z | E | R | H | B | X | Y | I |
| S | E | R | O | C | S | N | O | I | T | C | A | F | S | I | T | A | S | L | H | P | M | B | L |
| M | C | W | H | U | H | P | Q | F | B | Y | T | S | M | X | J | H | U | V | Q | C | D | G | U |
| P | P | U | G | G | L | Y | H | J | G | A | I | Z | Y | P | L | E | M | G | X | N | I | K | F |
| Q | K | Y | E | M | O | P | S | V | J | U | E | D | T | F | N | K | X | V | I | A | H | Z | P |
| P | B | F | V | T | Y | F | J | S | G | M | N | R | E | M | J | C | X | K | G | Q | K | N | L |
| K | D | G | O | Y | A | U | R | H | H | U | T | Y | F | C | G | H | L | A | L | Q | F | P | E |
| I | M | D | E | Z | L | O | X | R | P | C | U | B | A | P | Q | Y | L | W | K | Y | F | R | H |
| E | C | B | Q | J | T | G | Q | T | M | K | I | H | S | G | V | S | R | H | F | Z | I | J | D |
| P | W | K | S | B | Y | I | W | T | H | G | I | S | N | I | A | Y | S | Q | U | R | Y | V | W |

   believe       safety       loyalty       excellence       stakeholders       special needs       satisfaction scores       complaints       insight       feedback       helpful       kind       professional       understanding       polite       fast       patient       honest       friendly       customer