|  |  |
| --- | --- |
| Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

customer service

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| N | H | **F** | S | W | P | R | **U** | **N** | **D** | **E** | **R** | **S** | **T** | **A** | **N** | **D** | **I** | **N** | **G** | M | N | B | C |
| R | U | **A** | P | X | T | C | G | **L** | M | D | P | H | **C** | **O** | **M** | **P** | **L** | **A** | **I** | **N** | **T** | **S** | V |
| L | X | **S** | R | H | C | O | A | **A** | **S** | **P** | **E** | **C** | **I** | **A** | **L** | **N** | **E** | **E** | **D** | **S** | Q | I | H |
| K | Y | **T** | **S** | S | B | P | H | **N** | Y | S | N | Q | X | Y | G | L | G | H | W | V | W | S | Y |
| M | P | H | **R** | M | B | J | H | **O** | J | J | M | **B** | O | O | D | U | P | V | H | H | J | H | X |
| R | F | J | **E** | F | N | G | G | **I** | **K** | O | M | **E** | O | Z | D | Y | S | M | O | W | U | S | E |
| **E** | W | E | **D** | H | **T** | O | W | **S** | **C** | S | S | **L** | S | Q | B | D | A | N | A | N | J | V | M |
| **T** | P | C | **L** | M | **S** | G | L | **S** | **A** | S | Q | **I** | V | Q | **F** | A | O | J | X | J | A | N | A |
| **I** | V | X | **O** | C | **E** | Y | S | **E** | **B** | Z | P | **E** | N | C | W | **R** | Z | N | W | H | N | Y | E |
| **L** | B | O | **H** | Z | **N** | A | W | **F** | **D** | A | W | **V** | X | P | L | W | **I** | T | J | S | M | O | S |
| **O** | S | H | **E** | U | **O** | W | C | **O** | **E** | E | D | **E** | **C** | **N** | **E** | **L** | **L** | **E** | **C** | **X** | **E** | L | U |
| **P** | W | E | **K** | Q | **H** | H | Y | **R** | **E** | I | S | K | V | A | P | B | L | U | **N** | U | S | X | I |
| U | L | H | **A** | G | R | Q | V | **P** | **F** | F | I | U | W | R | Y | H | L | G | X | **D** | H | Z | H |
| S | E | C | **T** | R | P | X | I | Q | P | **C** | **U** | **S** | **T** | **O** | **M** | **E** | **R** | F | E | X | **L** | K | F |
| Q | I | U | **S** | R | X | Y | D | B | V | W | **P** | T | T | G | E | Z | E | R | H | B | X | **Y** | I |
| **S** | **E** | **R** | **O** | **C** | **S** | **N** | **O** | **I** | **T** | **C** | **A** | **F** | **S** | **I** | **T** | **A** | **S** | L | H | P | M | B | **L** |
| M | C | W | H | U | H | P | Q | F | B | Y | **T** | S | M | X | J | H | U | V | Q | C | **D** | G | **U** |
| P | P | U | G | G | **L** | Y | H | J | G | A | **I** | Z | **Y** | P | L | E | M | G | X | **N** | I | K | **F** |
| Q | K | Y | E | M | **O** | P | S | V | J | U | **E** | D | **T** | F | N | K | X | V | **I** | A | H | Z | **P** |
| P | B | F | V | T | **Y** | F | J | S | G | M | **N** | R | **E** | M | J | C | X | **K** | G | Q | K | N | **L** |
| K | D | G | O | Y | **A** | U | R | H | H | U | **T** | Y | **F** | C | G | H | L | A | L | Q | F | P | **E** |
| I | M | D | E | Z | **L** | O | X | R | P | C | U | B | **A** | P | Q | Y | L | W | K | Y | F | R | **H** |
| E | C | B | Q | J | **T** | G | Q | T | M | K | I | H | **S** | G | V | S | R | H | F | Z | I | J | D |
| P | W | K | S | B | **Y** | I | W | **T** | **H** | **G** | **I** | **S** | **N** | **I** | A | Y | S | Q | U | R | Y | V | W |

   believe       safety       loyalty       excellence       stakeholders       special needs       satisfaction scores       complaints       insight       feedback       helpful       kind       professional       understanding       polite       fast       patient       honest       friendly       customer