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debt collection vocabulary

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| **Across**  **2.** The total amount claimed to be owed.  **5.** a person responsible for controlling or administering an organization or group of staff.  **8.** A revenue or expense stream that changes a cash account over a given period.  **9.** a person who purchases goods and services for personal use.  **10.** The money a consumer owes, or is alleged to owe, a creditor  **11.** an official who is responsible for collecting money | **Down**  **1.** The cost of borrowing money or buying goods or services on credit. It is typically calculated as a percentage of the amount due.  **3.** a unique identifier for an email account. It is used to both send and receive email messages over the Internet  **4.** As soon as a customer/consumer miss a payment, the account is considered past due or overdue.  **6.** an amount paid or payable.  **7.** A record or file of a debt. |